

Cholet, May 27, 2013

GUARANTEE FOR NICOLL PRODUCTS

Nicoll provides a 5-year contractual guarantee against manufacturing defects for all its products (unless otherwise indicated). The guarantee period starts on the date on which Nicoll delivers the product. Nicoll must be quickly informed of any defects as soon as they appear. Notification of any defects will not be accepted beyond the expiry timeframe of five years designated for this purpose. The guarantee covers either repair of the product at Nicoll's expenses, or the supply of non-defective part as replacement. Nicoll has sole discretion over this choice. The guarantee does not include product defects that cannot be attributed to the manufacturing conditions, including in the following cases:

- If the product has not been stored in the proper manner after delivery by Nicoll
- If the product has not been fitted or installed in line with standard practice and according to the fitting instructions supplied by Nicoll
- If the product has been used for purposes other than those specified, or where the usage limits imposed by Nicoll, standard practice, laws, regulations or standards have not been followed
- If the product has suffered an accidental or deliberate impact or external damage which it would not be expected to suffer under normal conditions of use
- If the product or one of its spare parts has suffered normal wear and tear, and where replacement of the product or part concerned would normally be expected for similar products
- If the defect does not affect the day-to-day use or safety of the product